

## **Petoskey District Library: Website Accessibility Statement**

The Petoskey District Library (PDL) is committed to ensuring accessibility to our online resources. We continually monitor and improve the user experience for everyone, and apply relevant accessibility standards. Accessibility and inclusivity are important parts of our commitment to excellent service for all.

The PDL website is designed to comply with the World Wide Web Consortium's (W3C) [Web Content Accessibility Guidelines \(WCAG\)](#) 2.1, level AA. To help ensure ongoing usability and accessibility, the library is committed to ongoing training as needed for any staff members creating content for the library's website.

Despite our best efforts, there may be some limitations. Below are descriptions of some parts of the site that may not be fully compliant.

1. Third-party websites and databases: Third-party site owners are responsible for their site standards.
2. Portable Document Format (PDF) documents: Some older PDFs may not be fully accessible to screen readers. Updating them is an ongoing process. Please email if a pdf you would like is not converted.

The library will test the website annually by utilizing a web accessibility checker to identify and resolve flagged issues of high concern.

The Library Director shall serve as the designated agent of the library to resolve any found issues. Concerns regarding the accessibility of the library website should be directed to the Library Director (vmeyerson @ petoskeylibrary.org) and include the following:

- nature of the issue
- URL (web address) of the inaccessible material
- customer name and contact information

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